

The Best-Kept Secret In Call Center Agents

NTI

*NTI's call center agents are trained and eager **Americans with Disabilities** offering you all the benefits of remote workers.*

Employer Services

eMentors

Each candidate has a personal eMentor. Even after they're hired, your new agents can ask their eMentor for on-the-job advice. This can reduce the workload of your HR and Training staff.

Pipeline for high-volume requests

Outreach to disability beneficiaries brings us more than 1000 registrations a month. At any time we have 600--800 qualified agents ready to work. We can meet your low and high-volume requests quickly, with the right people.

Energetic phone presence. Most NTI agents prefer part-time work. Shorter shifts make for an energetic, fresh-sounding agent. Customers will notice your operators aren't just knowledgeable--they're pleasant to talk to.



Join the firms that have cracked the code: NTI agents are good for business.

NTI

LEADERS IN PLACING AMERICANS
WITH DISABILITIES IN JOBS

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***We sent Amazon 50 applicants,
they hired 48.***

When you need talent, we:

Understand the need. A veteran Project Coordinator takes time to grasp just what your position requires.

Search. We reach out to our screened and trained graduates to alert them to your opportunity.

Evaluate. Our staff interviews each interested applicant to confirm they meet your requirements.

Present the Best. We forward just the finalists. If you need assessments or more interviews scheduled, we'll do that too.

Follow-up. Onboarding can include a Pre-Flight Check of each home office. We can test computer, headset, and software so each new agent is productive Day One.

Custom Options

- Supply turnkey virtual call centers.
- Perform background checks & drug tests.
- Track payroll data & submit WOTC forms.
- Recruit in specific areas as needed.
- Don't see the service you need? Ask us.

Choose your hiring model

Direct hire. Temp-to-perm. Shared administrative service (recruiting/training/HR offer letter/payroll/termination). Or request a custom model. We'll find terms that work for you.

NTI's Employer Services

- Skills training
- eMentors
- Customized options
- Pipeline for high-volume requests
- Choice of payment models